



Texas.gov

# Digital Identity Solution

The **Texas.gov Digital Identity Solution** provides risk-based multi-factor authentication (MFA) and single sign-on (SSO) access so Texas government organizations and their employees can easily and securely access authorized systems with a global unique identifier (GUID).

**Here's what this holistic identity platform has to offer ...**

## AVAILABLE FEATURES

### User Onboarding and Dashboard

- Enroll employee accounts quickly and securely
- Access personalized employee dashboard
- Complete self-service tasks including forgot password and MFA options

### User Management

- Provision users and manage permissions
- Establish role-based access and identity synchronization
- Utilize delegated administration and integrated user repository

### Risk-based Authentication

- Enable MFA based on geolocation, IP address, device, time of day, and more
- Provide SSO, step-up authentication, and federation
- Leverage centralized logging and reporting dashboards

**And here's how your organization benefits from this solution ...**



#### Cost savings

This solution is DIR-funded and offered at no or minimal cost to eligible organizations; repurpose funds and resources to other areas of your security program.



#### Full-service support

Incident and security management, infrastructure patching, and state/federal regulatory compliance are included.



#### User validation

Built-in identity proofing validates users before they access state services and systems; protecting your constituents, applications, and organization.



#### Highly secure

Cloud-based infrastructure meets FedRAMP High requirements; adaptive MFA reduces risk by increasing challenge response factors.



#### Scalable and consumable

Modular application process interface (API) platform can be implemented and scaled quickly.

The Texas.gov Digital Identity Solution is offered by the Texas Department of Information Resources (DIR) Shared Technology Services (STS) program via the Texas.gov Services contract with Deloitte Consulting, LLP.



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## SOLUTION COMPONENTS

### Access Management

- Single sign-on (SSO) to applications and software
- Multi-factor authentication (MFA)
- Adaptive authentication
- Federation

### User Dashboard

- Personalized, self-service dashboard
- Rights-based access to protected apps and software
- Organization alerts and messaging
- System use agreement

### Integrated User Repository

- Integrated GUID-based identity repository
- Access across organizations and applications
- Custom attributes for organization consumption

### Identity Management

- Identity provisioning and de-provisioning
- Delegated administration
- Identity synchronization
- Identity reconciliation

### Logging and Reporting

- Centralized audit log collection and alerting
- Privileged user session logging\*
- User and application activity dashboard
- Use case-based monitoring and reporting

### Privileged Identity and Access Management\*

- Privileged password and session management
- Rotation and randomization
- Secure password store and service account

*\*Separate licenses to be procured by consuming organization*

## TECHNOLOGY AND INFRASTRUCTURE



The Texas.gov Digital Identity Solution infrastructure is built on ForgeRock, a world-class identity access management platform.



The Texas.gov Digital Identity Solution is hosted in DIR's AWS GovCloud West Region for full redundancy and 24/7/365 availability.

## About Texas.gov

Texas.gov is the state's official website and digital government program. It provides agencies with a platform to deliver the convenience and safety of online services to constituents. And it enables Texans to conduct business with their government in a variety of easy, secure, and user-centric ways. Texas.gov is operated via the Texas.gov Services contract between the Texas Department of Information Resources (DIR) and Deloitte Consulting LLP. All DIR customers including state agencies, institutions of higher education, and local government entities are eligible to use the Texas.gov Services contract.



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